

ON THE RADAR

DECEMBER 2013

Dear Clients and Friends,

Like many old friends you hear from at this time of year we haven't been in touch for a while, and that's because we've had a lot going on over the last 12 months. So now is the chance to wish you and yours a safe and happy festive season and to bring you up to date with our exciting news. Basically, there are now two sides to our business - residential and commercial - so whatever your security needs, we have you covered where ever you are from Darwin to Dromana, Perth to Portsea or Brisbane to Blairgowrie.

Coastcom Security, already so well established in the residential security field, has for some time been linked through common management and ownership with Chartercom Security and its national reputation for devising innovative commercial security and risk management solutions. Now we have aligned our brands and overall business focus such that together there is nothing we can't do to deliver your security needs at the beach, in the city or the country; for the first time there is not a property in your portfolio be it residential, leisure or commercial we can't secure.

The winning ingredients of this comprehensive security offer are Coastcom Security's guaranteed rapid response times powered by the world's most advanced security monitoring

systems and Chartercom Security's commercial focus, national capacity and strong technical expertise. The hub is right here on the Peninsula at Coastcom Security's 24 hour/365 days a year operational Control Room in Sorrento to which Chartercom Security has moved all its commercial monitored business alarms.

It's an exciting step for a local business and you can find out more about it and what it could mean for you at www.ccsecurity.com.au

So we have lots to celebrate this festive season as we hope do you. Enjoy this issue of On the Radar and we look forward to helping out over the summer. Best wishes for the holidays and a happy and safe 2014.



A handwritten signature in black ink, appearing to read 'Aaron Hillier'.

Aaron Hillier
Chief Operating Officer



A WORK IN PROGRESS

As the town's first commercial business the Hotel Sorrento proves our forebears knew about getting their priorities right. And so do owners Rob and Anne Pitt who've continuously restored and refurbished the imposing cliff top building since taking over in the mid 1990s. Recent updates include the restaurant now boasting comfortable leather banquettes, nautical lighting, and a black and white marble bar. In time for Christmas and the summer rush the adjoining main bar has been reconfigured to make better use of space and open it up to the outside. There is a new dark stained floor and seating to the rear and new carpet and tables in charcoal tones - a subtle mix of modern sophistication within the hotel's original 1872 limestone walls. And that's not all. Next year brings even bigger and more glamorous

improvements with the conversion of the bottle shop into an indoor courtyard bar created by award winning landscape designer, Jack Merlo. Opening to the elements through scissor lift windows and sliding doors, the new bar will form part of the hotel's new entrance and orientation to the northwest with plans afoot also involving Jack Merlo to redevelop and landscape the car park and roadway in conjunction with the Shire.

The hotel is a family business, owned by Rob Pitt's parents before him and now involving two of his three children, which Rob says is in constant need of re-invention and renewal to meet changing expectations. Including the main building, large car park and 37 units, it's a big property not only to maintain and operate but to safeguard, and that's Coastcom Security's job. Our role in the current refit is up-grading all the hotel's security cameras, not as eye catching as some of the changes perhaps, but that's the way we like it.

ROCK FOSSIL FIND

Foraging for fossils is sure to attract enthusiasts this summer following the revelation in October of a giant 'wombat' fossil find on the Mornington Peninsula National Park ocean coast. As big as a VW Beetle or a rhinoceros, the huge marsupial most resembles a wombat but is actually a Diprotodon and hasn't been seen in these parts for nigh on 40,000 years when it roamed with giant kangaroos and goannas and a goose twice the size of an emu.

Now hailed as the best preserved and most complete such fossil discovered in Victoria and possibly Australia, the Diprotodon was found by Sorrento Golf Club pro shop manager David Thomas while out walking with his mum last year. Alarmed by the sight of what looked to be a human shoulder bone protruding from rock beneath a collapsed cliff face they called the cops, who knowing a thing or two about human remains referred them to Parks Victoria. Now palaeontologists from Museum Victoria are completing the fossil dig which was a well kept secret until a Melbourne radio station got wind of it. Maybe Coastcom could have helped with that.



STAFF PROFILE MEET BRETT NICHOLSON - CONTROL ROOM OPERATOR



Q. Tell us about life in the Control Room.

A. I'm on the night shift on a four days on and four days off rotation surrounded by 16 cameras and multiple screens monitoring hundreds of alarm systems. It's an impregnable bunker with double thick walls, a concrete ceiling, no windows and two security doors, but it

doesn't worry me. As long as I have access to a kitchen and a cup of coffee, I'm happy.

Q. So what happens at control central while the rest of us sleep?

A. I monitor and respond to alarms including duress alarms for the elderly and have rescued quite a few who've fallen and broken bones. They have those buzzers round their necks and we attend, entering and alerting emergency services. If home alarms go off I call and talk people through what to do. Mostly they are quite scared and appreciate hearing a calm voice. Power outages cause a lot of property damage and as the Peninsula is at the end of the grid we have a lot of those so I keep an eye on weather patterns too.

Q. What are the most common security issues?

A. People forgetting their codes or going in the wrong door, sending relatives who don't know what they're doing down to the beach house, giving access to confused real estate agents, and break-ins, of course. I once caught a couple of burglars at the scene when I was in the patrol car and they were more scared than me. They ran off with me yelling 'I've got your car' and jumping on the bonnet.

Q. So you get out of the bunker occasionally and go on the road?

A. I've been with Coastcom 18 years and started as a patrol officer, then patrol supervisor before taking on the control room job. But I still do both, training patrol men on my day off just because I love it. With the seasonal economy down here it's hard to find fulltime work on the Peninsula, but Coastcom has allowed me to do that while living only a few minutes away. Occasionally I go to Melbourne and I understand why I'm here.

Q. Is that the best part of the job?

A. That and meeting new and different people and assisting police to catch offenders. It gives you a happy feeling to protect property and help the cops. And I love the variety. The Coastcom scenario changes every night so you just don't know what's going to happen.

Q. And away from the job?

A. I turn my phone off and might play golf, if my wife will let me. Usually I'm a metre or so behind her and my daughter trawling around the shops, which is why I have to work a lot. But put me in Stringers with an egg and bacon pie and the paper and I'm happy. That's my ideal day off.

18 AND STILL COUNTING

Congratulations to our new client Schnitz, named second in BRW's Fast 100 2013 list on the basis of an astounding 188 per cent growth in 2012-13. That's a lot of schnitzels and even more impressive given that the business kick started only in 2009 when Andrew and Tom Dyduk recognised the potential of their father Roman's small Melbourne CBD schnitzel outlet. Having trademarked the name, they sold the outlet under licence, began opening more across Melbourne and went into the franchising business. Chartercom Security recently secured their eighteenth store and is delighted to be along for the ride since our flexibility and reach makes us an ideal fit with Schnitz's growth model. Schnitz is able to leverage off our national infrastructure and expand into any area in Australia and New Zealand knowing that its business, staff and assets are secured by a solution tailored to their needs. We look forward to helping Andrew reach his target of eventually operating 500 Schnitz outlets across Australia.



SHARKS SENSE VICTORY

Hungry and mean describes the tooth-bearing, mad-eyed shark on Sorrento Cricket Club's logo, and that's just how Club President, Mick O'Connor feels about claiming victory in this year's Provincial cricket finals.



Not just hungry but fully focussed says Mick after the Shark's were pipped in the last two Grand Finals.

"We've got younger guys coming on and a few older ones who will retire so we need to get it done or it will be wasted opportunities" he says.

"And a couple of good things have happened over the years. Ex-Victorian Gerard Clarke and District Cricketer Anthony Blackwell just walked in down here, and combined with former Victorian batsman Nick Jewell, who arrived last season, there has been a terrific mentoring and influence amongst our very young playing group which is starting to pay dividends."

Good things indeed for a club that punches way above its weight. The Shark's field just three senior teams in the Mornington Peninsula Cricket Association, one of Australia's largest and Victoria's strongest country cricket association, against clubs that usually have between six and 12 senior sides.

If 2013/14 is indeed the Shark's season, it will be huge - the first time since 1972 and only the second Provincial Grand Final win in the Club's 122 year history. Given the influx of talent and that developing within the team, victory will be a sweet reward for all at the Sharks and Mick who has been involved for 16 years and President for three. During that time he has helped to raise both the Club's profile and sponsorship support, not least from us here at Coastcom Security.

An accidental local who came to the Southern Peninsula 35 years ago by way of a student holiday job, he stayed to open and operate Corsair Cleaning Service, the region's biggest commercial cleaning company with a handy side line in domestic window cleaning. While Mick never played for the Shark's, two of his sons do play and as a can-do businessman, Mick was happy to get involved. He and his wife Michelle now devote at least one afternoon a week to Club matters putting out a news sheet full of interesting facts and figures, organising events and fund raisers and dreaming of that drought breaking victory.

SO FAR SO GOOD

The Sharks were undefeated at the time of going to press including a win in a replay of the 2012/13 Grand Final against Peninsula Grammar Old Boys.

Round	Date	Opponent	Result	
1	5 Oct	Moorooduc	Sorrento 148 def Moorooduc 134	★★
2	12 & 19 Oct	Mt Martha	Sorrento 232 def Mt Martha 224	★
3	26 Oct & 2 Nov	POB	Sorrento 255 def POB 129	★★
4	9 & 16 Nov	Rye	Sorrento 4/198 and 0/12 def Rye 118 & 89	★
5	23 & 30 Nov	Mt Eliza	Sorrento 174 def Mt Eliza 160	★★

Good luck Sharks for the rest of the season.

★ First XI Home Game ★★ Second XI Home Game

Check out our new website
www.ccsecurity.com.au

Did you know you can pay your account via direct debit? Contact us for more details.

WHAT'S ON OVER SUMMER

We know what it's like trying to keep everyone happy and amused over the silly season and into the lazy, hazy days of summer so we have compiled the following selection of Peninsula highlights and events for those days when the beach doesn't beckon.



New Years Eve - Tuesday December 31

With the Mornington Peninsula Shire's no nonsense-no entertainment policy firmly in place you can forget fireworks on the foreshore and other frivolities leading to outbreaks of public ratbaggery. Celebration 2013-NYE at the Mornington Racecourse however, promises a family affair of live music and children's entertainment.

Sorrento Annual Art Show - Friday January 10-18

The Rotary Club of Sorrento celebrates its thirtieth Annual Art Show showcasing local artists and others at the Sorrento Community Centre.

Portsea Polo - Saturday January 11

Frisky young things running around the Point Nepean Quarantine Station's Jarman Oval set the tone for this annual glamour event, and we don't mean the horses.

Rye Gift - Saturday January 11

If foot running is more your thing race along to the R.J. Rowley Recreation Reserve for this annual Victorian Athletics League event complete with free children's entertainment.

Sorrento Bay Swim - Sunday January 12

This is year eleven of the swim which goes from strength to strength and last year attracted a record 650 swimmers.

Peninsula Music Festival - Sunday January 12

This is an inaugural event at the Morning Star Estate, Mornington with bands including Ross Wilson and the Peaceniks, Weeping Willows and Coralee and the Silver Screams. Food on sale.

Portsea Classic Swim - Saturday January 25

It's a bit longer than the old course around the Portsea Pier, but remember as you push off from Fisherman's Beach and head 1,500 metres up to the Quarantine Station's Jarman Oval that you're being aided by the outgoing tide.

Lifesavers Beach Carnival - Point Leo, Saturday February 1

See eligible local clubs from Frankston to Sorrento compete in the Regional Championships.

Blues at the Briars - Saturday February 1

Enjoy this family event incorporating arts and crafts stalls and quality food lulled by funky rhythm and blues.

Peninsula Short Film Festival - Saturday February 1

On the Village Green right next to the Rosebud foreshore, the festival kicks off at midday with live music performances and films screening from 7pm. Free to attendees.

Western Port Festival - Hastings, Friday February 21

This is a free festival with events and entertainment for all ages on the picturesque foreshore.

Tyabb Air show - A Salute to Veterans, Sunday March 9

It will be 100 years since the outbreak of World War 1, and the show commemorates the anniversary with flying machines from that era to modern times. Aerial display noon to 3.30 pm.

Handy Summer links

<http://mornington-peninsula-leader.whereilive.com.au/news/story/map-melbourne-lifesaver-patrolled-beaches/>
http://www.mornpen.vic.gov.au/Leisure_Tourism/Leisure_Activities/Boat_Ramps

HOLLYWOOD CALLING



As a proud sponsor, Coastcom is pleased to see the Peninsula Short Film Festival celebrating its third year and going from strength to strength as a launching pad for aspiring filmmakers. Entries in any genre and up to eight minutes long will be accepted until December 20 with 12 short listed finalists shown and judged on the Village Green, Rosebud from 7pm on February 1. As festival director, well known actor (Police Rescue, Neighbours) and Peninsula local, Steve Bastoni is able to rustle up an impressive group of industry heavies as judges with last year's line up including comedians Jane Kennedy and Steve Vizard, actor /screenwriter Lachy Hulme and actor/director Adam Zwar. So grab a rug and a picnic and get along to enjoy a night under the stars, and discover who'll take home the winning \$5,000, \$2,500 and \$1,250 prizes in 2014.